

## DEPARTMENT OF PLANNING, MONITORING AND EVALUATION



**APPLICATIONS** : Applications must be posted / or hand-delivered to: The Department of Planning, Monitoring and Evaluation (DPME), Attention: Human Resource Admin & Recruitment, at **Private Bag X 944, Pretoria 0028** or hand delivered to **330 Grosvenor Street, Hatfield, Pretoria 0028** (please quote the relevant post and reference number). Emailed applications will not be accepted.

**CLOSING DATE** : 29 July 2022 @ 16:30

**WEBSITE** : [www.dpme.gov.za](http://www.dpme.gov.za)

**NOTE** : The relevant reference number must be quoted on all applications. The successful candidate will have to sign an annual performance agreement and will be required to undergo a security clearance. Applications must be submitted on a signed Z.83 accompanied and a comprehensive CV specifying all experience indicating the respective dates (MM/YY) as well as indicating three reference persons with the following information: name and contact number(s), email address and an indication of the capacity in which the reference is known to the candidate. Certified copies of qualifications and other relevant documents will be requested from shortlisted candidates only. Applicants will be required to meet vetting requirements as prescribed by Minimum Information Security Standards. The DPME is an equal opportunity affirmative action employer. The employment decision shall be informed by the Employment Equity Plan of the Department. It is the Department's intention to promote equity (race, gender and disability) through the filling of this post(s) Failure to submit the above information will result in the application not being considered. It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA). Reference checks will be done during the selection process. Note that correspondence will only be conducted with the short-listed candidates. If you have not been contacted within three (3) months of the closing date of the advertisement, please accept that your application was unsuccessful. Shortlisted candidates must be available for interviews at a date and time determined by DPME. Applicants must note that pre-employment checks will be conducted once they are short-listed and the appointment is also subject to positive outcomes on these checks, which include security clearance, security vetting, qualification verification and criminal records. Shortlisted candidates will be required to complete a written test as part of the selection process. For salary levels 11 to 15, the inclusive remuneration package consists of a basic salary, the state's contribution to the Government Employees Pension Fund and a flexible portion in terms of applicable rules. SMS will be required to undergo a Competency Assessment as prescribed by DPSA. All candidates shortlisted for SMS positions will be required to undergo a technical exercise that intends to test the relevant technical elements of the job. The DPME reserves the right to utilise practical exercises/tests for non-SMS positions during the recruitment process (candidates who are shortlisted will be informed accordingly) to determine the suitability of candidates for the post(s). The DPME also reserves the right to cancel the filling / not to fill a vacancy that was advertised during any stage of the recruitment process. Entry level requirements for SMS posts: In terms of the Directive on Compulsory Capacity Development, Mandatory Training Days & Minimum Entry Requirements for SMS that was introduced on 1 April 2015, a requirement for all applicants for SMS posts from 1 April 2020 is the successful completion of the **Snr Management Pre-Entry Programme** as endorsed by the National School of Government (NSG). The course is available at the NSG under the name Certificate for entry into SMS the full details can be obtained by following the link: <https://www.thensg.gov.za/training-course/sms-pre-entry-programme/> The successful candidate will be required to provide proof of completion of the NSG Public Service Senior Management Leadership Programme Certificate for entry into the SMS. Candidates are **required to use the new Z83 (Application for employment)** that is implemented with effect from 1 January 2021. A copy can be downloaded on the website of the Department of Public Service & Administration (DPSA) at [www.dpsa.gov.za](http://www.dpsa.gov.za).

**POST** : **ASSISTANT DIRECTOR: PRESIDENTIAL HOTLINE REF NO 027/2021**  
Directorate: Presidential Hotline

**SALARY** : R477 090.00 per annum (Salary level 10) plus benefits

**CENTRE** : Pretoria

**REQUIREMENTS** : An appropriate 3-year tertiary qualification (NQF 6) in the area of Political Studies, Public Administration, Call Centre Management, M&E or equivalent with at least 5 years' appropriate experience of which 3 years should be in customer care/or project management environment and 2 years at supervisory level. A good understanding of government policies, M&E and logging of cases. **Competencies/Skills:** The ideal candidate should possess well developed report writing skills, research methodology and analytical skills, sound knowledge of the Microsoft Office suite (including Excel and Power Point) should produce good quality of work, be reliable and take initiative. Should have good interpersonal relations and communication skills, should be flexible and have the ability to work with the team **Personal attributes:** The incumbent must be assertive and self-driven, client orientated customer focused, solution orientated and able to work under stressful situations and the ability to maintain high levels of confidentiality.

**DUTIES** The successful candidate will be responsible to facilitate complaints logging support, complaints management support to departments and provinces to ensure good quality logging of cases and effective monitoring of support to departments and provinces This entails oversight of the quality and correctness of all complaints and queries logged. Maintaining and updating the classification categories and systems used by the call centre. Ensure that complaints and queries are addressed in line with the standards procedures of the project Plan and facilitate updated training for call centre staff. Keep updated records and draft reports.

**ENQUIRIES** Mr M Lehong, Tel No (012) 312-0540.

**POST** : **SENIOR ADMINISTRATIVE OFFICER: (REFERENCE NO 028/2022)**  
Directorate: FSD: Implementation

**SALARY** : R321 543.00 per annum (Salary level 8) plus benefits

**REQUIREMENTS** : An appropriate three-year tertiary qualification (NQF 6) in the area of Public Administration, Public Management, Human Resource Management or equivalent with a minimum of 4 years relevant experience of which 2 years must be supervisory experience. The position will suit a motivated, organised and solutions-oriented person with good logistical skills, who is able to work with limited supervision and produce good quality work. He / She should possess the following knowledge & skills: good written and verbal communication skills, good analytical and problem-solving skills, good interpersonal relations, planning and execution skills, ability to accept responsibility, flexible, reliable, be experienced in using MS Word, PowerPoint and Excel and must have a working understanding of project management principles and tools. Knowledge of government prescripts, policies, practices, and programmes is a requirement.

**DUTIES** : The successful candidate will render effective administrative support to the Directorate, which include, Financial and Procurement as well as Human resource support in the unit, drafting of correspondence (submissions, letters and reports) as required by the unit. Provide inputs in the updating of enabling prescripts, policies and procedures. Supervising of general administrative support within the Unit.

**ENQUIRIES** : Mr M Lehong, Tel No (012) 312 0540